- 1 is just amazing to say, but anyway in this
- 2 proceeding I have worked for Pacific Bell, Airtouch
- 3 (phonetic), former Pacific Tel, and also for Bell
- 4 Atlantic PCS.
- In terms of the head start I think we
- 6 have had market experience on that. I don't think
- 7 the head start is important. Two facts, number
- 8 one, the point I just made that the market
- 9 continues to grow at the rate of 35 percent a year
- 10 or even 25 percent a year.
- There are a lot of new customers for
- 12 everyone to get, okay? That is fact number one.
- 13 Fact number two is there was a question this
- 14 morning about lock in of cellular customers.
- 15 I think again in the big MSAs there is
- 16 not lock in because over the next few years you are
- 17 going to have to have customers change from their
- 18 microtack (phonetic) analog devices -- put a plug
- in for Motorolla -- to a digital cellular.
- So people are going to have to buy new
- 21 subscriber equipment anyway. It is not as if they
- are locked in to their analog equipment.

- 1 That equipment may be subsidized.
- Rebates may be given by the cellular companies, but
- 3 there is nothing to stop PCS or ESMR companies from
- 4 doing that too.
- In fact the ESMR companies are planning
- 6 to subsidize the subscriber units just like the
- 7 cellular people have done.
- 8 And then the third reason I don't think
- 9 that it is important is that we have already run
- 10 this experiment before. And the experiment that we
- 11 ran was that in every -- of the top 30 MSAs in
- 12 cellular, all but Boston and Washington had a head
- start on the order of 12 to 18 months for the block
- 14 B carrier.
- And I haven't looked at it in the last
- 16 few years, but in about 1991 I actually did a study
- of this, and there was no remnant of the head
- 18 start. In other words, the block A people who came
- in later, different periods of time and different
- 20 MSAs had not really been adversely effected.
- 21 So to the extent that we have run this
- 22 experiment and, you know, we have a fast growing

- industry which is why I think the block A cellular
- 2 people weren't disadvantaged, I don't really see
- 3 that head start as really leading to, you know, a
- 4 poor competitive outcome.
- 5 MR. PEPPER: Couldn't one difference
- 6 though -- factual difference be that the people who
- 7 bought handsets to operate on block B could easily
- 8 switch to block A?
- 9 MR. HAUSEMAN: First of all, we have also
- 10 run this experiment in London. Someone talked
- about one to one this morning. Mercury, slash,
- 12 cable and wireless, slash, U.S. West had started
- this summer in London. They run GSM on the 18
- 14 hundred.
- Demand has been so great that they have
- 16 actually had will to ration their subscriber
- 17 units. Their suppliers have not been able to keep
- 18 up with demand. So here is somebody who came in
- 19 again with the new type of units. You couldn't use
- your old cellular units on Mercury GSM.
- 21 They offer a very innovative service,
- off-peak free calling, and they have been inundated

- 1 with demand. The last statistics I saw was that 50
- 2 percent of all the new cellular hookups -- mobile
- 3 hookups -- excuse me -- in London in the last
- 4 quarter were on one to one.
- 5 So they -- you know, in terms of new
- 6 hookups were doing better than --
- 7 MR. PEPPER: Do you recall how much
- 8 spectrum they got for that.
- 9 MR. HAUSMAN: I think in England they
- 10 have a fair amount.
- MR. PEPPER: All right. As I recall, the
- 12 cellular incumbent did not receive any additional
- 13 spectrum.
- MR. HAUSEMAN: Right. They also have --
- 15 I think they had 50 megahertz to start with.
- 16 MR. PEPPER: 50?
- MR. HAUSMAN: Yes, some of the people
- 18 have 50, I think.
- 19 MR. PEPPER: The new entrants didn't have
- 20 to move anybody, did they?
- MR. HAUSMAN: Right.
- MR. PEPPER: They weren't microwave --

- MR. HAUSMAN: In Australia though they
- 2 have 20 megahertz for GSM.
- But you know, in terms of a head start I
- 4 think people will be able to offer service. And I
- 5 don't see any reason why if they can offer a good
- 6 service at the right price they won't be able to
- 7 get the customers.
- 8 There is nothing to stop people from
- 9 switching over from cellular. But even if no one
- 10 switches, given that the market is doubling in size
- 11 every two years there is going to be more than
- 12 enough demand for them to make their system viable.
- MR. PEPPER: Stan?
- 14 MR. BESEN: I have submitted comments in
- this proceeding on behalf of the Cellular
- 16 Telecommunications Industry Association.
- I guess I agree with Jerry on the notion
- 18 that the head start is probably not a significant
- 19 factor here. And it seems to me there are a couple
- of factors some of which he has already eluded to.
- One is the very rapid growth. Second is
- 22 the fact that the service offerings themselves are

- 1 going to change greatly over this period of time.
- We heard this morning discussions on a very large
- 3 range of services that potentially may be offered
- 4 under the PCS rubric most of which are not now on
- 5 the market.
- In a world like that the new entrants are
- 7 as well positioned as the incumbents to offer those
- 8 services. The -- I think of the analogy here of
- 9 the personal communications market -- personal
- 10 computer market when we might have sat here in 1982
- 11 and thought that IBM's head start was
- insurmountable and nobody would ever talked about
- Dell or AST or any of the large number of other
- 14 companies that seem somehow to have rather nicely
- 15 overcome the head start of a firm that would have
- been regarded as a formidable competitor.
- 17 The last point I quess is there is
- 18 some -- there is -- at least I mentioned to this
- 19 point one disadvantage the incumbents have and that
- 20 is the continuing allegation to provide analog
- 21 service for a time, something the newcomers will
- 22 not have -- not be responsible for providing.

- And that will be -- that is a factor that
- 2 is in fact a burden as opposed to an advantage that
- 3 the incumbents have. And it should be reckoned in
- 4 the calculus.
- 5 MR. PEPPER: Dan?
- 6 MR. KELLEY: I have filed a couple of
- 7 papers in this proceeding at various times at
- 8 various stages for MCI. So MCI is my client. I
- 9 view the six of you and the people you report to
- 10 from a marketing point of view as my customers
- 11 because if you don't believe that what I'm saying
- is in the public interest, it is not going to
- 13 happen.
- On the head start issue I learned about
- 15 head start from Stan. He filed a paper in 1982 or
- 16 1983 or for the A side cellular carriers who are
- 17 worried about the head start that the wire link
- 18 carriers were going to get.
- 19 And as it turns out Professor Hausman is
- 20 exactly right. It turns out not to have mattered
- 21 very much in that situation. And I suppose there
- 22 are a lot of explanations for that.

- 1 However, we are right now -- and one of
- 2 the explanations might be it was very early in the
- 3 wireless game and customers were just becoming
- 4 familiar with what the service was.
- 5 Right now we are in this accelerated
- 6 growth phase. And that can cut two ways. One, it
- 7 can say, well, the head start is not going to be a
- 8 problem as Professor Hausman argues. The other is
- 9 that if we get much delay in PCS we might hit the
- 10 top of that curve before the new guys get to come
- in and feast off that accelerating part of the S
- 12 curve.
- 13 But the bottom line I think is why take a
- 14 chance, you know, on whether the head start problem
- is or is not there. Let's move very quickly to
- 16 license new competitors and get them out in the
- 17 market and minimize whatever head start there is.
- 18 UNIDENTIFIED SPEAKER: I'm also curious
- to hear both Stan and Jerry's response and Dan's to
- 20 what we heard this morning which is clearly people
- 21 telling us that the head start was a serious issue
- 22 in their forecasts and how -- where you think their

- forecasts are wrong. You were both here this
- 2 morning, I think.
- MR. HAUSMAN: Well, I think that -- I
- 4 have to admit I haven't read all the papers that
- 5 came out. But I think in terms of where their
- 6 forecasts are wrong, their forecasts by and large
- 7 are flatly inconsistent with stock market values.
- 8 And until somebody convinces me that the stock
- 9 market gets it wrong, that is enough for me as an
- 10 economist.
- Where I really think that they are
- 12 missing it is that I didn't hear anyone talk at all
- about the necessity of switching over the majority
- 14 of cellular customers to new handsets which as I
- understand it is just going to have to occur. I
- 16 mean, you can't run digital off an analog handset.
- 17 And then I think the second point is is
- 18 that -- that I think they may have been much more
- 19 pessimistic about when we are going to hit the top
- 20 of the S curve than I am.
- You know, you can never be sure of this,
- 22 but to the extent that this becomes a -- let me put

- 1 it this way, the paging industry talked for years
- about how can we keep growing. And then about five
- 3 years ago the paging industry actually slowed
- 4 down.
- 5 And then what happened was Pagenet
- 6 (phonetic) hit the market. Pagenet joined the 900
- 5 band of paging. And they decided to come in and
- 8 offer a low price service. And what Pagenet did
- 9 was they were so successful that they got more new
- 10 paging customers last year than all of the -- our
- 11 blocks and the rest of the paging companies
- 12 combined.
- So it is my belief that what they have
- 14 really done is finally started to get the elusive
- 15 consumer market rather than just the business
- 16 market which paging had been aiming for for years.
- 17 And I do agree with people this morning
- 18 that for PCS to be really successful they are going
- 19 to have to hit the consumer market and be
- 20 successful there.
- 21 And I think with a lower prior offering
- 22 perhaps without all the bells and whistles will be

- 1 able to do that. And we are a long way from the S
- 2 curve. And I really do expect rapid growth through
- 3 the end of this decade in mobile
- 4 telecommunications.
- 5 MR. BESEN: I think the most striking
- 6 thing to me in listening to the morning discussion
- 7 was the fact that apparently when one goes out to
- 8 tries to ask people about these new services it is
- 9 very hard for them to picture exactly what they are
- 10 going to be.
- 11 And consequently as a result I'm
- inclined, although I'm sure the estimates were made
- with as accurate as they might be, that in fact
- 14 there is substantial difficulties in doing the
- 15 market forecast in markets where the evolution of
- 16 technical change and the evolution of service
- 17 offerings is so great that nobody will recognize a
- 18 year from now -- not even thought about in the
- 19 future of services that now people are trying to do
- 20 forecasts for.
- 21 And so I think it is just very difficult
- 22 to put tremendous weight on estimates of that sort

- given the considerable uncertainty that the
- 2 respondents of those kinds of surveys have in
- 3 determining how much of something they are likely
- 4 to buy at prices that are hard to determine in
- 5 advance without knowing with any great
- 6 particularity what features there are.
- 7 I think we discover uses for things after
- 8 they are made available to us. That certainly is
- 9 true in the history of say personal computers.
- 10 UNIDENTIFIED SPEAKER: The most famous
- 11 forecast in this business was AT&T, so at the time
- of divestiture it was forecasting a million
- cellular companies by the end of this decade.
- MR. BESEN: I think they were forecasted
- 15 ultimately television penetration would be about
- 16 half of U.S. households. Or just imagine what
- 17 forecasts of fax sales would have been, say, five
- 18 years ago. Very hard to do here.
- 19 UNIDENTIFIED SPEAKER: The most famous
- 20 forecaster in economics I think was Irving Fisher
- 21 who shortly before Black Tuesday said the market
- 22 was going to keep going forever.

- 1 UNIDENTIFIED SPEAKER: The problem with
- 2 Irving Fisher was he had his money in the market.
- MR. BESEN: On the head start issue I'm
- 4 going to be very interested to hear what the people
- 5 in the next panel have to say.
- 6 MR. PEPPER: I was going to say that. In
- 7 fact one of the questions that comes up is how do
- 8 you -- this actually came from the audience. You
- 9 know, how do you equate a six-month to a two-year
- 10 head start between the A and B carriers in cellular
- and a 10 to 12-year head start between cellular and
- new entrants if in fact they are in the same
- 13 business. And I quess that is what we are
- 14 hearing.
- Where there is some real disagreement
- 16 here is that, you know -- one school of thought is
- that the market is expanding so rapidly with new
- 18 services that we don't know that there is no head
- 19 start problem.
- 20 On the other hand I think Dan and some
- 21 others are saying that notwithstanding the rapidly
- 22 growing market there are head start problems.

- And if you take a look at the cost of
- 2 acquiring a subscriber for cellular today as being
- 3 a very expensive part of the business, and what
- 4 incumbents can do to hold onto those customers may
- 5 become more important.
- 6 So it will be very interesting to ask the
- 7 investment -- and I assume they are all sitting
- 8 here. So be forewarned. You are going to be asked
- 9 about these questions.
- 10 If we could shift a little bit into some
- of the other variables on how the Commission can
- 12 promote a competitive market structure we haven't
- heard anything yet about the geographic size or
- 14 scope of the license. If you could address that
- and what other kinds of licensing requirements you
- 16 believe are necessary in order to promote a
- 17 competitive market.
- 18 Why don't we actually start at the other
- 19 end of the table first.
- 20 UNIDENTIFIED SPEAKER: I just had a
- 21 question or a clarification. Do you want to
- 22 do questions two and three together then? I was

- trying to figure out what you were --
- 2 UNIDENTIFIED SPEAKER: Yes. Where are
- 3 we?
- 4 MR. PEPPER: We started with one and slid
- 5 into two. And I think that we have already begun
- 6 talking a little bit about three which is some of
- 7 the cellular telephone companies.
- 8 The question there for the rest of you is
- 9 are there specific types of market participants who
- 10 might deserve special treatment.
- 11 And we have been talking a little bit
- 12 about some of the advantages that cellular and ESMR
- companies might have in terms of scope economies.
- 14 And by implication they might need special
- 15 treatment.
- There are also questions about designated
- 17 entities, wire line, exchange carriers, others,
- 18 ESMRs, and so on. So I think to the extent to
- which we are looking at these variables together,
- 20 if you can comment on them.
- 21 But I think it would be useful if we
- 22 maybe started talking about the geographic scope

- and perhaps some of the problem that were
- 2 identified by this morning's panels with the
- 3 existing cellular market structure with the
- 4 difficulties that follow you anywhere types of
- 5 services and whether or not there is something that
- 6 we can do to remedy that and result in a more
- 7 competitive market. Dan?
- MR. KELLEY: Thank you. I guess we are
- 9 going to -- the panelists are going to continue to
- 10 disagree on the aggregation problem. I still think
- 11 it is a concern. And given that concern I think
- that you want warn to have large geographic
- 13 licenses rather than small ones.
- I don't think that the larger markets we
- have out there now, the MTAs, are all that bad. I
- would hate to see it grow any smaller.
- I was one of those early on in this
- 18 proceedings who supported the notion that it might
- 19 be good to have a nationwide geographic license.
- The lawyers and lobbyists have told me
- 21 that that is not in the decision set anymore. I
- 22 think that the next best alternative is to have a

- license large enough that to the extent competitors
- feel they need to aggregate to a nationwide
- 3 presence, such as mobile link is going after, it
- 4 would be easier for them to do that. So I like the
- 5 larger rather than the smaller licenses.
- 6 What was the second part of --
- 7 MR. PEPPER: Well, why don't we just deal
- 8 with the geographic size and come back to other --
- 9 MR. KELLEY: Oh, the types of
- 10 competitors. Again, I think going back to a point
- I made a little bit earlier, cellular companies --
- and it was reinforced by what I heard this
- morning -- they're in the market.
- 14 They have got 25 megahertz spectrum.
- 15 They are going digital. They -- we do -- our firm
- does a lot of work for a lot of companies in the
- 17 wireless business and the radio communications
- 18 business.
- 19 And what our clients are telling us is
- that the cellular companies are very busy. They
- are preparing for this competition that is coming.
- 22 That is good. That is exactly what we would expect

- 1 them to do.
- But the point is they are already there.
- 3 So let's bring in some new people in the market to
- 4 complete with them.
- 5 MR. PEPPER: Stan?
- 6 MR. BESEN: I don't want to be associated
- 7 with the view that says that aggregation is, quote,
- 8 no problem. I think that is too strong.
- 9 Clearly there are go going be costs to
- 10 any reallocation that exist. I guess I've never
- 11 been very strongly convinced by either side of the
- 12 argument that says it is terribly costly to --
- asymmetrical costly to integrate great up than
- 14 to -- than to vest down. So I tend to be an
- 15 agnostic on that point.
- 16 If it turned out that national licenses
- were efficient, then they probably will emerge even
- though there may in fact be some costs in doing
- 19 so.
- MR. PEPPER: On that some people have
- 21 argued that in fact nationwide licenses in cellular
- 22 would have been very efficient and that there have

- been a number of players attempting to put those
- 2 together for the last five or six years and they
- 3 have not yes succeeded because of the licensing
- 4 structure in the industry.
- 5 MR. BESEN: There are costs to the
- 6 aggregation. There is no doubt about that. It is
- 7 equally possible that in fact there be some
- 8 market -- or some market segment better served by a
- 9 series of narrow more localized firms.
- 10 And if you started out with a national
- 11 market structure we might be sitting here wondering
- 12 whether -- the great difficulty this industry has
- in getting down to a size more appropriate for the
- 14 services being offered.
- So I don't think again once can know in
- 16 advance which of these structures is most
- 17 appropriate. Obviously one has to make some
- 18 quesses.
- I think the notion of having some sort of
- 20 diversified portfolio so that there is some large
- 21 and some smaller ones seems to make some sense.
- 22 On the issue of whether or not the

- 1 incumbents have enough I always regard that as sort
- of an odd question. In most markets we let firms
- 3 grow if they want to do so and can do so by
- 4 offering additional services to customers that
- 5 customers want and provide it efficiently.
- 6 We only worry about them growing too much
- 7 if in fact they -- those raise anti-competitive
- 8 concerns. So I don't know what the notion of
- 9 enough exactly means here.
- There certainly is a size to which firms
- 11 might grow that would raise competitive concerns
- 12 for me. But simply the notion that the incumbents
- are already capable of providing PCS services does
- 14 not answer the question of whether or not they
- should be permitted to require additional
- 16 spectrum.
- 17 It is a quite separate question and
- should be judged in terms of competitive concerns.
- 19 And I fairly clearly differ from Dan in this
- 20 regard.
- MR. PEPPER: You all may want to come
- 22 back to that because it seems to me there are

- 1 really two questions you can ask about that.
- 2 Specifically one is whether or not
- 3 cellular's entry into the market by acquiring
- 4 spectrum would raise their rival's costs, the new
- 5 entrant's cost, or alternatively if you allowed
- 6 cellular to acquire in the extreme so much spectrum
- 7 as to foreclose entry by new entrants, there are a
- 8 number of potential -- there are questions that you
- 9 can ask to tease out answers on that question.
- 10 So I think that --
- MR. BESEN: My only point is that Dan's
- 12 notion that already have enough is not
- 13 dispositive. Far from it. And in our view, they
- 14 could acquire a significant amount.
- 15 MR. PEPPER: Without increasing rival's
- 16 costs for foreclosing entry.
- 17 MR. BESEN: I don't know exactly how
- 18 rivals' costs are raised here. Rivals have access
- 19 to the spectrum. There is no direct effect on the
- 20 cost of the rivals.
- MR. PEPPER: I guess that is a question
- that goes back to some of the technical matters

- 1 relating to -- you know, given that we do not have
- an infinite amount of spectrum. We're working with
- 3 a finite amount.
- 4 To the extent to which you as -- by
- 5 giving spectrum -- by dividing the spectrum up into
- 6 smaller blocks thereby increasing cost of clearing,
- 7 increasing costs of equipment, increasing cost of
- 8 network operations where there are trade-offs of
- 9 spectrum versus you know, the network operations.
- MR. BESEN: It obviously depends on the
- 11 particular numbers one's talking about. We have
- 12 gone through a rather extensive set of calculations
- under a whole variety of different market
- 14 structures. I commend you to look at them.
- There is a whole series of them under a
- 16 number of different circumstances some of which
- involve ESMR, some of which don't and raises
- 18 assumption about the advantages of digital over
- 19 analog.
- 20 Again one can't answer that question in
- 21 principle. I'm just objecting to Dan's sort of
- 22 blanket assertion that because PCS is offering --

- is offering -- I'm sorry -- because the incumbents
- 2 can provide PCS services in their existing
- 3 allocation that that therefore applies that they
- 4 should get no additional spectrum. That seems to
- 5 me to be a nonsequitor.
- 6 MR. HAUSMAN: Well, I think the point I'm
- 7 making is that the cellular companies as they stand
- 8 with technology changing have the capacity to grow
- 9 with their existing allocations.
- MR. KELLEY: I thought, Bob, when you
- 11 asked the raising rivals cost issue -- what came
- 12 into my head which is an interesting one to think
- about and I don't know if I want to give you the
- 14 answer today -- but the concern that if you let the
- 15 existing cellular carriers funded by their local
- 16 exchange company currents for the most part beared
- in every spectrum band the end result is they have
- 18 a position to protect and may in the process of
- 19 protecting the rents that they get from that
- 20 position spend those rents in the spectrum auction
- 21 and drive up the prices of acquiring frequencies to
- 22 compete against them.

- MR. PEPPER: I'm sure Stan has an answer
- 2 to that.
- MR. HAUSMAN: Actually, I'd be glad to.
- 4 MR. PEPPER: Okay. Jerry, why don't
- 5 you -- you're not shy.
- 6 MR. HAUSMAN: Okay. To start with this
- 7 is MCI's exact argument for why the cellular
- 8 companies shouldn't be allowed to buy block A
- 9 cellular circa 1985 which they argued to
- Judge Green that they had a position to protect,
- 11 and that they should not be allowed in -- remember
- MCI got a lot of spectrum for free from you guys
- and they sold it to McCaw (phonetic).
- 14 Then they had the chutzpah to come in and
- 15 say that the blocks had this position to protect
- 16 and should not be allowed in block A.
- But again I have done econometric studies
- 18 here. And the prices actually are lower where the
- 19 blocks are competing with each other in A and B
- then when they are facing non-blocks.
- So again there is no evidence that the
- 22 blocks have not competed in cellular and tried to

- 1 protect their position.
- This is a recycled argument. It didn't
- 3 work last time. I don't think it should be allowed
- 4 on the table this time.
- 5 MR. PEPPER: Well --
- 6 MR. HAUSMAN: I haven't finished. I have
- 7 the floor. So that is my first point.
- 8 The next point, the raising rivals' cost,
- 9 you forgot the second part of the phrase,
- 10 Dr. Pepper. To maintain power over price. Okay?
- 11 And the question is how -- if you let the
- 12 cellular companies in, how are they going to
- maintain power over price? Even if they got 20
- 14 megahertz, you know, between them, that is only 40
- 15 out of the 120. There is still 80 left.
- There will be no vertical relationship
- 17 between cellular companies and PCS. Usually when
- 18 you worry about raising rivals' cost you have a
- 19 vertical relationship in which I increase a price
- of one of your inputs.
- But since the PCS people will not be
- depending on cellular one iota, I really wonder how